

At Bottled & Canned, we respect your privacy and are committed to protecting your personal information. This Privacy Policy explains what information we collect, how we use it and how we protect it when you visit our website or use our services.

INFORMATION WE COLLECT

We may collect personal information that you provide to us when you contact us, request a quotation, place an order or otherwise use our services. This may include:

- Your name
- Email address
- Telephone number
- Billing and delivery address
- Information relating to your enquiries, orders or services
- Payment and transaction information

We may also automatically collect limited information when you visit our website, such as your IP address, browser type, device information and information about how you use our website. We may use cookies and similar technologies for this purpose. Please see our cookie information for further details.

HOW WE USE YOUR INFORMATION

We use your personal information where necessary to:

- Provide our products and services
- Respond to enquiries and requests
- Process orders and transactions
- Communicate with you about our services
- Improve our website, products and services
- Maintain the security of our website and prevent fraud or misuse
- Comply with our legal and regulatory obligations

We will only use your personal information where we have a lawful basis to do so, such as where it is necessary to provide our services or fulfil a contract with you, where we are required to comply with a legal obligation, where we have a legitimate interest in doing so, or where you have given your consent.

SHARING YOUR INFORMATION

We do not sell your personal information.

We may share your information with trusted third parties where necessary to operate our business and provide our services. This may include service providers such as website hosting providers,

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payment providers, IT providers, accountants, delivery or logistics providers and other suppliers working on our behalf.

We may also share information where required by law, to protect our rights or the safety of others, or as part of a business transaction such as a merger, sale or acquisition.

Where possible, we require third parties who process personal information on our behalf to handle it securely and only for the purposes for which it has been provided.

HOW LONG WE KEEP YOUR INFORMATION

We only keep your personal information for as long as necessary for the purposes for which it was collected, including where necessary to meet our legal, accounting or reporting obligations.

When we no longer need your information, we will securely delete or dispose of it where appropriate.

DATA SECURITY

We take reasonable measures to protect your personal information from loss, misuse, unauthorised access, alteration or disclosure.

However, no method of transmitting or storing information electronically is completely secure, and we cannot guarantee the absolute security of your information.

YOUR RIGHTS

Depending on the circumstances, you may have rights in relation to your personal information, including the right to:

- Request access to the personal information we hold about you
- Ask us to correct inaccurate or incomplete information
- Ask us to delete your personal information where there is no good reason for us to continue holding it
- Ask us to restrict how we use your information in certain circumstances
- Object to certain uses of your information
- Withdraw your consent where we rely on consent to process your information

If you would like to exercise any of these rights, please contact us using the details below.

CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time to reflect changes to our business, website or legal requirements.

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CONTACT US

If you have any questions about this Privacy Policy or how we use your personal information, please contact us:

Bottled & Canned

Telephone: 01626 897506

Email: michelle@bottledandcanned.co.uk

Address: Unit 26, Fairfax Rd, Heathfield. Newton Abbot. TQ12 6UD

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